# Service Manual 2100Q (*is*)



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# 1 General

The turbiditimeter 2100Q measures turbidity from 0 to 1000 NTU. Primarily for field use, the portable meter operates on four AA batteries. Data can be stored and transferred to a printer, computer or USB storage device.

# 1.1 Instrument versions

The following models of the DR 2800 Spectrophotometer are available:

- LPG439.01.00002 2100Q
- LPG439.01.00012 2100Q is

# 1.2 Specifications

Specifications are subject to change without notice.

Specification	Details
Measurement method	Ratio turbidimetric determination using a primary nephelometric light scatter signal (90°) to
	the transmitted lightscatter signal.
Regulatory	2100Q: Meets EPA Method 180.1
	2100Qis: Meets ISO 7027
Lamp source	2100Q: Tungsten filament lamp
	2100Qis: Light-emitting diode (LED) at 860 nm
Range	0–1000 NTU (FNU)
Accuracy	±2% of reading plus stray light from 0–1000 NTU (FNU)
Repeatability	±1% of reading or 0.01 NTU (FNU), whichever is greater
Resolution	0.01 NTU on lowest range
Stray light	≤ 0.02 NTU (FNU)
Signal averaging	Selectable on or off
Detector	Silicon Photodiode
Reading modes	Normal (Push to Read), Signal Averaging or Rapidly Settling Turbidity™
Calibration options	Single step RapidCal™ for Low-Level Regulatory Reporting from 0–40 NTU (FNU)
	Full range calibration from 0–1000 NTU (FNU)
	Calibration to degrees of turbidity
Calibration logger	Records the last 25 successful calibrations
Verification logger	Logs the last 250 successful verifications
Data logger	500 records
Power requirement	AC 100–240 V, 50/60 Hz (with power or USB/power module)
	4 AA alkaline batteries
	Rechargeable NiMH (for use with USB/power module)
Operating conditions	Temperature: 0 to 50 °C (32 to 122 °F)
	Relative Humidity: 0–90% at 30 °C, 0–80% at 40 °C, 0–70% at 50 °C, noncondensing
Storage conditions	-40 to 60 °C (-40 to 140 °F), instrument only
Interface	Optional USB
Sample required	15 mL (0.5 oz.)
Sample cells	Round cells 60 x 25 mm (2.36 x 1 in.) borosilicate glass with screw caps
Dimensions	22.9 x 10.7 x 7.7 cm (9.0 x 4.2 x 3.0 in.)
Weight	530 g (1.17 lb) without batteries
	620 g (1.37 lb) with four AA alkaline batteries
Meter enclosure rating	IP67 (closed lid, battery and module compartment excluded)
Protection class	Power supply: Class II
Certification	CE certified
Warranty	1 year

# **1.3** Location of components in the turbiditimeter



- 1 Housing top
- 2 Pick cap with magnet
- 3 Label
- 4 Display window

- 5 EMC cover
- 6 Main board with Display

7 - Optical bench

- 8 Lamp cover (only 2100Q)
- 9 Battery cover

# 2 Error messages / Trouble shooting

The error messages listed here supplement the error messages in the User Manual.

# 2.1 Error messages during the service inspection

Hardware Check and Adjust Sensor System Errors. For detailed description please refer to section 5.5 Service Inspection (after repair).

HardwareCheck ADC16 Test O.O2 v ERROR: HW Check failed Press 'Ok'. OK	<ul> <li>ADC16 Test error occurred in cases of:</li> <li>Lamp/IrLED is defect or not plugged.</li> <li>90° Detector is defect or not plugged.</li> <li>180° detector is defect or not plugged.</li> <li>Blue filter in beam path is not assembled.</li> <li>Optical lens in beam path is not correctly assembled.</li> <li>Main board (YAB110/YAB111) is defect.</li> </ul>
HardwareCheck ADC10 Battery Test (local load) 6.14 v ERROR: HW Check failed Press 'Skip' or 'Abort'. Abort Skip	<ul> <li>Battery Test (local load) error occurred in cases of:</li> <li>Bad battery contact.</li> <li>Bad contact from battery package to main board.</li> <li>Main board (YAB110/YAB111) is defect.</li> </ul>
HardwareCheck ADC 10 Battery Test (modul load) O.O9 V ERROR: HW Check failed Press 'Skip' or 'Abort'. Abort Skip	<ul> <li>Battery Test (module load) error occurred in cases of:</li> <li>Bad battery contact.</li> <li>Bad contact from battery package to main board.</li> <li>Bad contact from main board to module board in USB OTG Adapter (Module #7) (LZV813)</li> <li>Main board (YAB110/YAB111) is defect.</li> </ul>
□       Adjust Sensor System (ISO)         ①       Adjust Error         Read '800' NTU       ,         '800NtuCal180Deg_V'       ,         Min: 0.100 Max: 0.530       ,         Value [V]: 0.006       ,         Retry       Skip	<ul> <li>Adjust Error (different IDs) occurred in cases of:</li> <li>Wrong vial is plugged.</li> <li>Lamp/IrLED is defect or not plugged.</li> <li>90° detector is defect or not plugged.</li> <li>180° detector is defect or not plugged.</li> <li>Blue filter in beam path is not assembled.</li> <li>Optical lens in beam path is not correctly assembled.</li> <li>Main board (YAB110/YAB111) is defect.</li> </ul>



# 2.2 Error messages from user interface

Message		Close lid and push Read.
1	Possible cause	The lid is open or lid detection failed.
	Action	Check with Testprogram-Digital-Display/Keys the function of the read contact on the Main board. (see section 3.3.1 Display/Keys)

Message			Low Battery!
1	Possible cause		Battery is low. (Voltage < 4.1V in battery test)
	Action	1	Insert new batteries
		2	Check with Testprogram-Digital-Power/Battery menu (see section 3.3.6 Battery)

Message		ADC Failure!
1	Possible cause	Hardware error causing measurement to fail. ADC16 / Main board is defect.
	Action	Check with Testprogram-Analog-Read menu (see section 3.4.1 Read ADC)
		Change Main board (YAB110/YAB111)

Message			Detector signal too low!
1	Possible cause		Insufficient light on the 180° detector (< 0,010 V).
	Action	1	Check with Testprogram-Analog-Read menu (see section 3.4.1 Read ADC)
		2	Check for obstructed light path.

Message			Overrange!
1	Possible ca	use	Turbidity too high- caused probably by calibrating with QuickCal only.
	Action	1	Calibrate the upper range.
		2	Dilute the sample.

Message		Underrange!
1	Possible cause	The measured absorbance is below the calibration range.
	Action	Repeat calibration

Message			Please check the lamp!
1	Possible ca	use	Signals are too low on the 90° detector ( < 0.005 V) and 180° detector (< 0,010 V).
	Action	1	The lamp is defective. Change the lamp (see section 4.1 Lamp removing (only 2100Q) and 4.2 Lamp installing (only 2100Q))
		2	The LED is defective. Change the LED (see section 4.4 Main board with Display)

Message			Temperature too high! Switch off instrument.
1	1 Possible cause		Temperature has exceeded the meter limits (>60°C or >140°F).
	Action	1	Check the value to plausibility (see section 3.3.6 Battery)

Message			RST: Average value!
1	Possible ca	use	Solids are settling too slowly. Reading Mode is not suitable for this sample.
	Action	1 Select a different Reading Mode.	

Message			Confidence level is < 95%
1	1 Possible cause		The Reading Mode Rapidly Settling Turbidity did not meet the range of 95% confidence.
	Action 1		Shake the sample vigorously so that the solids allocate. Repeat the measurement again.
		2	If the sample is stable and does not have settlable solids switch to normal measurement mode.

Message			Standard value out of range. Insert standard and push Read
1	Possible ca	use	Used incorrect standard value for measurement.
	Action	1	Insert the appropriate standard and read again.

Message			ID already in use. Enter new ID
1	Possible ca	use	The Operator or Sample ID is unavailable as it is already assigned.
	Action	1	Create a new ID.

Message			Error - Security Please set password before activating security
1	Possible ca	use	No password is created.
	Action	1	Create a password.

Message			Please enter at least one character.
1	Possible ca	use	Password must contain minimum of one character.
	Action	1	Create a password of at least one character.

Message			Password incorrect. Please retry.
1	Possible ca	use	Incorrect password was entered.
	Action	1	Enter the appropriate password.
		2	Enter Universal password: "HACH" (see section 3.1.3 Password)

Message			Please disconnect the USB cable from your computer.
1	Possible ca	use	Data storage does not respond while connected to the meter and the computer.
	Action	1	Disconnect the USB cable from the meter and try sending data again.

Message			USB module memory full. Delete data and try again.
1	Possible cause		Data storage is full.
	Action	1	1. Connect USB modul to the computer.
			2. Download the stored data to the computer.
			3. Delete Data Log on the module.

# 3 Test program

# 3.1 General

The test program can be used to modify settings and test the correct functioning of the meter. Some of the test programs contain functions that are intended only for use by the development and production departments. Where this is the case, it is indicated in the program description.

The test program contains menus to guide the user to the individual program options. When the test program is running, the menu is shown on the left side of the display. The right side of the display is the output window, in which status information and/or messages are shown. The full menu path is always shown in the title line at the top of the display.

# 3.1.1 Selecting a language

n.	Language		The test program is available in English, only.
• English		-	
C Čeština C Dansk			To change the language of the user interface, press and hold the power button for at least 4s.
C Deutsch			The language menu appears.
<ul> <li>Français</li> </ul>		-	Chose a language with the Up/Down Arrow Keys and press " <b>OK</b> "
Cancel	÷	ок	

## 3.1.2 Instrument update

The meter firmware can be updated. The files are provided via Internet download and transferred from the PC to the module.

#### Note:

- All customer specific information (User-ID, Sample-ID), stored measuring results are still in place after the update!
- The update will work only, if there a newer firmware on the module as on the meter!

To update the meter firmware:

- Download the update file to the computer from the internet.
- Connect the module to the computer via USB cable.
- Unzip the downloaded file to the module.
- Plug the module into the meter.
- Push and hold the power button for more than 4 seconds.

- The meter starts with the bootloader software and updates the firmware.

- If the f/w update is complete, the instrument will power up automatically and start the application software.

- The meter displays the language menu so that that the user can select a language.

# 3.1.3 Password

Access to any programs of the meter can be protected by a password (see the Password section of the 2100Q (is) User Manual).

In an emergency (e.g. if you cannot remember the password) you can gain access with the help of a universal password:

Universal password: HACH

# 3.2 Testprogram-Mainmenu

Switch on the instrument with pressing continually the "setting" button and a short press on the "power" button.

Power

Setting



reschrogran	restprogram-mannienu			
Digital		Marana Bala		
Analog	Marco Polo		CO POIO	
		Vers	ion 0.48	
Module	HW Driver V0.20			
Inspection		Prototype HW(0)		
Ontions				
		ISO - IrLED		
File Ops				
Fer	11	n/Down	OK	

You are in the "Testprogram-Mainmenu", now.

The table below contains the items shown in the main menu of the test program, with a brief description of their functions. A more detailed description is included in the following sections.

Menu item	Explanation
Digital	Calls the test programs for the digital, battery and power part of the 2100Q (is) (see section 3.3 Digital)
Analog	Calls the test programs for the analog part of the 2100Q (is) (see section 3.4 Analog)
Module	Calls the test programs for the modules and peripherals of the 2100Q (is) (see section 3.5 Module)
Inspection	Full Inspection, Service Inspection (see section 3.6 Inspection)
Options	Various special test programs/settings. (see section 3.7 Options)
File Ops	Backup, Restore, Copy Logger (see section 3.8 File Ops)

Explanation of the items in the window:

Display	Explanation
Marco Polo	Name of project
Version:	Shows the version number of the test program.
HW Driver:	Shows the version number of the Hardware driver.
Prototype HW(0)	Shows the hardware version of the photometer: "Prototype HW(0)", "Pilotseries HW(1)" or "Series HW(2)"
ISO-IrLED / EPA-Lamp	Shows the instrument version: "ISO-IrLED" or "EPA-Lamp"

# 3.3 Digital

Testprogram-MainmenuDigitalMarco PoloAnalogVersion 0.48ModuleHW Driver V0.29InspectionPrototype HW(0)OptionsISO - IrLEDFile OpsVersion OK	<ul> <li>Select "Digital" in the Testprogram- Mainmenu</li> <li>Confirm it with "OK"</li> </ul>
Testprogram-Digital Display/Keys RTC RAM Flash Sound PowerManag V Esc Up/Down OK	• "Testprogram-Digital" appears

Explanation of the menu items:

Menu item	Explanation
Display/Keys	Settings and tests for display and keys. (see section 3.3.1 Display/Keys)
RTC	Setting the date and time. (see section 3.3.2 RTC)
RAM	Calls the test program for the RAM. (see section 3.3.3 RAM)
Flash	Calls the test program for the Flash. (see section 3.3.4 Flash)
Sound	Settings and tests for the sound. (see section 3.3.5 Sound)
PowerManag	<b>CAUTION</b> – For use by the development department only!
Battery	Settings and tests for the batteries. (see section 3.3.6 Battery)

# 3.3.1 Display/Keys

Testprogram-Digital-Display/Keys	<ul> <li>Select "Display/Keys" in the Testprogram-</li></ul>
Patterns	Digital menu
Contrast + Contrast: 65 Contrast - Backligth: 13 Key test Cover: closed Softwaretest	<ul> <li>Confirm it with "OK"</li> <li>"Testprogram-Digital-Display/Keys" appears</li> </ul>

Explanation of the menu items:

Menu item	Explanation
Patterns	Different patterns for display tests (see section 3.3.1.1 Patterns
Contrast +	Increments the contrast
Contrast –	Decrements the contrast
Key test	Calls the test program for keys (see section 3.3.1.2 Key test)
Softwaretest	Calls more softwaretests. CAUTION – For use by the development department only!

Explanation of the items in the window:

Display	Explanation
Contrast:	Shows the current status of the contrast
Backlight:	Shows the current status of the backlight
Cover:	Shows the current status of the lid: "open" or "closed"

## 3.3.1.1 Patterns



# 3.3.1.2 Key test

Testprogram-D	igital-Display/Keys	<ul> <li>Select "Key test" in the Testprogram-</li> </ul>
Patterns		Digital-Display/Keys menu
Contrast +	Press key!	Confirm it with "OK"
Contrast - Kev test	Escape to abort!	Keys test appears
Softwaretest		<ul> <li>Press a key and in placed of "Press key!" the name of the pressed key appears.</li> </ul>
Esc l	Jp/Down OK	

# 3.3.2 RTC

Testprogram-Digital-RTC Set RTC		<ul> <li>Select "RTC" in the Testprogram-Digital menu</li> </ul>
Alarm		Confirm it with "OK"
	11-Feb-2009 10:06:06	<ul> <li>The Testprogram-Digital-RTC menu appears</li> </ul>
	Alarm: ok	<ul> <li>Chose "Set RTC" and press "OK" to set the date and time.</li> </ul>
Esc	Up/Down OK	

Explanation of the menu items:

Menu item	Explanation
Set RTC	Opens the input window for the date and time.
Alarm	RTC alarm timer at main board is been set to current time plus 2 seconds. It will be checked if the alarm interrupt has been occurred after 2 seconds.

### Explanation of the items in the window:

Display	Explanation	
	Shows the current date	
	Shows the current time	
Alarm:	Shows the current status of Alarm	

## 3.3.3 RAM

Testprogram-Digital-RAM RAM write/read	<ul> <li>Select "RAM" in the Testprogram-Digital menu</li> </ul>
	Confirm it with "OK"
	Testprogram-Digital-RAM menu appears
Esc Up/Down OK	

#### Explanation of the menu items:

Menu item	Explanation
RAM write/read	Perform the write/read test program for the RAM

#### Explanation of the items in the window:

Display	Explanation
RAM test OK	Shows the result of the performed RAM test

# 3.3.4 Flash

Testprogram-Digital-Flash Flash write/read Spansion FFS get sizes Top 16*1MB FFS write/read erase ok Erase Lang Bloc write ok		•	Select "Flash" in the Testprogram-Digital menu Confirm it with "OK" Testprogram-Digital-Flash menu appears		
Fee	re /Down	ad ok	I		
ESC U	p/Down	ОК			

Explanation of the menu items:

Menu item	Explanation
Flash write/read	Test internal Flash File System
FFS get sizes	Shows sizes of the FFS
FFS write/read	<b>CAUTION</b> – For use by the development and production departments only!
Erase Lang Block	<b>CAUTION</b> – For use by the development and production departments only!

Explanation of the items in the window:

Display (example)	Explanation
Spansion	Туре
Top 16*1MB	Size
erase ok	Erase OK/NOK
write ok	Write OK/NOK
read ok	Read OK/NOK

# 3.3.5 Sound

Testprogram-Digital-Sound Key Sound	<ul> <li>Select "Sound" in the Testprogram-Digital menu</li> </ul>
Timer Sound	Confirm it with "OK"
LTimer Sound	Testprogram-Digital-Sound menu appears
Read Sound	
Error Sound	
Softwaretest	
Esc Up/Down OK	

### Explanation of the menu items:

Menu item	Explanation
Key Sound	Plays the key sound
Timer sound	Plays the timer sound
LTimer Sound	Plays the long timer sound
Read Sound	Plays the read sound
Error Sound	Plays the error sound
Softwaretest	<b>CAUTION</b> – For use by the development department only!

# 3.3.6 Battery

Testprogram-Digital-Power/Battery		igital-Power/Battery	•	Select "Battery" in the Testprogram-Digital
	Battery Load 📤	Battery[V]: 5.411		menu
	3.3V On/Off	Batt Cap[%]: 100	•	Confirm it with "OK"
	5.0V On/Off	ExtPower[V]: 9.017	•	Testprogram-Digital-Power/Battery menu
	Lamp On/Off	Tempr.[°C]: 17.0		appears
	Offset —	Offset: 0.00		
	Batt Test 🛛 🔽	[%] 100 [V] 5.313 1		
	Esc	Un/Down OK		

Explanation of the menu items:

Menu item	Explanation		
Battery Load	Switch On/Off Load for battery		
3.3V On/Off	Switch On/Off 3.3V peripheral (sound/lid)		
5.0V On/Off	Switch On/Off analog power		
Lamp On/Off	Switch On/Off Lamp/IrLED		
Offset	<b>CAUTION</b> – For use by the development department only!		
Batt Test	Performs battery capacitance test.		
	Set load to battery		
	Read voltage (load voltage)		
	Calculate capacitance with load voltage.		
	shows the results		
Force Charge	<b>CAUTION</b> – For use by the development department only!		

Explanation of the items in the window:

Display	Explanation
Battery[V]:	current battery voltage (Load value < 4.1 V shows "low battery!" message)
Batt Cap[%]:	Capacitance calculated from current battery voltage
ExtPower[V]:	External power from power adapter (9V Min:8.25V Max: 9.35V)
Tempr.[°C]:	Value of internal temperature sensor (it should be <60°C or <140°F)
Offset:	CAUTION – For use by the development department only!
[%] [V]	Result of "Batt Test" (Voltage < 4.1 V shows "low battery!" message)

# 3.4 Analog

Testprogram-Mainmenu		Select "Analog" in the Testprogram- Mainmenu
Digital	Marco Polo	
Analog	Version 0.48	Confirm it with "OK"
Module	HW Driver V0.29	
Inspection	Prototype HW(0)	
Options ISO - IrLED		
File Ops		
Esc	Up/Down OK	

Testprogram-Analog	<ul> <li>"Testprogram-Analog" appears</li> </ul>
Read ADC	
MUX ADC	
Power	
Turbidity	
Adjust	
Esc Up/Down OK	

Explanation of the menu items:

Menu item	Explanation
Read ADC	Calls the Read menu for ADC (see section 3.4.1 Read ADC)
MUX ADC	<b>CAUTION</b> – For use by the development department only!
Power	Calls the Power menu for analog power (see section 3.4.2 Power)
Turbidity	Calls the turbidity menu (see section 3.4.3 Turbidity)
Adjust	<b>CAUTION</b> – For use by the development department only!

# 3.4.1 Read ADC

Testprogram	n-Analog-Rea	d	•	Select "Read ADC"
Lamp/IrLED	Ref(180°)	: 0.0014		Analog menu
Offset	Meas(90°	): 0.0012	٠	Confirm it with "OK"
Poti 90°	Meas Filt	1: 0.0253	•	Testprogram-Analo
ADC16-Int	Meas Filt	2: 0.0012		
Statistic	Lamp/Off	fset Off/0.00		
	ADC Int:	125ms		
Esc	Up/Down	ок		

- in the Testprogram-
- g-Read menu appears

## Explanation of the menu items:

Menu item	Explanation	
Lamp/IrLED	Switch On/Off Lamp/IrLED	
Offset	<b>CAUTION</b> – For use by the development department only!	
Poti 90°	Sets gain potentiometer for 90° detector (0-99)	
	To test if read value changed by potentiometer change.	
ADC16-Int	<b>CAUTION</b> – For use by the development department only!	
Statistic	<b>CAUTION</b> – For use by the development department only!	

Explanation of the items in the window:

Display	Explanation
Ref(180°)	180° detector value [V]
Meas(90°)	90° detector value [V]
Meas Filt1	Second stage filter amplifier 90° detector value [V]
Meas Filt2	90° detector value [V]
Lamp/Offset	Status of Lamp/ status of Offset
ADC Int	Sample time of analog / digital converter

# 3.4.2 Power

Testprogram-/ 5.0V On/Off Offset NumReadings	Analog-Power +5 [V]: -0.7 [V]: Offset: Tempr.[°C]:	5.016 -0.684 0.00 21.1	<ul> <li>Select "Power" in the Testprogram-Analog menu</li> <li>Confirm it with "OK"</li> <li>Testprogram-Analog-Power menu appears</li> </ul>
Esc	Up/Down	ок	

Explanation of the menu items:

Menu item	Explanation
5.0V On/Off	Switch on/off analog power
Offset	<b>CAUTION</b> – For use by the development department only!
NumReadings	<b>CAUTION</b> – For use by the development department only!

### Explanation of the items in the window:

Display	Explanation	
+5 [V]	Value of positive analog power voltage (+5V Min: 4.9V Max: 5.2V)	
-0.7 [V]	Value of negative analog power voltage (-0.7V Min: -0.8V Max: -0.5V)	
Offset	CAUTION – For use by the development department only!	
Tempr.[°C]	Value of internal temperature sensor (the same sensor as section 3.3.6 Battery)	

# 3.4.3 Turbidity

Testprogram-Analog-Turbidity Lamp/IrLED Turbidity: 9,78		<ul> <li>Select "Turbidity" in the Testprogram- Analog menu</li> </ul>
AutoRange	Ratio* M/R: 0.7114	Confirm it with "OK"
Gain Level	Ref(180°): 2.4463	Testprogram-Analog-Turbidity menu
Offset	Meas(90°): 0.8955	appears
10x Average	Cal/Lmp/Offs. 1 /On/	
Cal.Curve	✓GnL./Aut./10x 1/On/	Note: Typical values for 10 NTU vial (Turbidity,
Esc	Up/Down OK	Ratio, Ref, Meas) are shown in picture left side

## Explanation of the menu items:

Menu item	Explanation	
Lamp/IrLED	Switch On/Off Lamp/IrLED	
AutoRange	<b>CAUTION</b> – For use by the development departments only!	
Gain Level	CAUTION – For use by the development departments only!	
Offset	<b>CAUTION</b> – For use by the development departments only!	
10x Average	<b>CAUTION</b> – For use by the development departments only!	
Cal.Curve	<b>CAUTION</b> – For use by the development departments only!	
Dark Adj.	<b>CAUTION</b> – For use by the development departments only!	

Edit Poti CAUTION – For use by the development departments only!	
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Explanation of the	e items in the window:
--------------------	------------------------

Display	Explanation	
Turbidity	Value of current calculated turbidity	
Ratio M/R	Value of 180°/90° detector ratio	
Ref(180°)	180° detector value [V]	
Meas(90°)	90° detector value [V] regarding selected gain level	
Cal/Lmp/Offs	Index selected cal. curve / status of lamp/IrLED / status of offset	
GnL./Aut./10x	Status of gain level / status of automatic level selection / 10 times measurement	

# 3.5 Module

Testprogram-M Digital Analog Module Inspection Options File Ops Esc L	ainmenu Marco Polo Version 0.48 HW Driver V0.29 Prototype HW(0) ISO - IrLED	•	Select "Module" in the Testprogram- Mainmenu Confirm it with "OK"
Testprogram-Module Identification HW Status USB Module SW Version Peripherals Power Esc Up/Down OK		•	"Testprogram-Module" appears

Explanation of the menu items:

Menu item	Explanation	
Identification	Performs the identification of Modules	
HW Status	<b>CAUTION</b> – For use by the development departments only!	
SW Version	Reads SW version of Module firmware and shows the result	
Peripherals	<b>CAUTION</b> – For use by the development departments only!	
Power	<b>CAUTION</b> – For use by the development departments only!	

## Explanation of the items in the window:

Display	Explanation
USB Module / Module not found	When USB Module is detected, then "USB Module" is been shown
SW Version (x.yyy)	x: bootloaderversion yyy: firmwareversion

# 3.6 Inspection

Testprogram-M Digital Analog Module Inspection Options File Ops Esc L	ainmenu Marco Polo Version 0.48 HW Driver V0.29 Prototype HW(0) ISO - IrLED p/Down OK	<ul> <li>Select "Inspection" in the Testprogram- Mainmenu</li> <li>Confirm it with "OK"</li> </ul>
Testprogram-In Test中文取消 Full Inspection HardwareCheck Adjust/Calib. Service Insp.	spection	"Testprogram-Inspection" appears

## Explanation of the menu items:

Menu item	Explanation
FI-Chinese	<b>CAUTION</b> – For use by the development and production departments only!
Full Inspection	<b>CAUTION</b> – For use by the development and production departments only!
HardwareCheck	This is the Hardware Check part from the Service Inspection, only.
Adjust/Calib	This is the Adjust-Calibration part from the Service Inspection, only.
Service Insp	This is the Service Inspection, included the Hardware Check and the Adjust/Calibration (see section 5.5 Service Inspection (after repair))

# 3.7 Options

Testprogram-MainmenuDigitalMarco PoloAnalogVersion 0.48ModuleHW Driver V0.29InspectionPrototype HW(0)OptionsISO - IrLEDFile OpsUp/DownOK		•	Select "Options" in the Testprogram- Mainmenu Confirm it with "OK"
Testprogram-OptionsHW-VersionUITP V030048Factory setup RemoteLP V000014SW resetSW resetUpdate LPS/N 09060 C000005		•	"Testprogram-Options" appears

Explanation of the menu items:

Menu item	Explanation	
HW-Version	<b>CAUTION</b> – For use by the development departments only!	
Factory setup	Delivery State, Serial Number	
Remote	<b>CAUTION</b> – For use by the development departments only!	
Update LP	Update the bootloader program	

Explanation of the items in the window:

Display	Explanation
UITP Vxxxxx	Firmware version
LP Vxxxxx	Bootloader version
SW/HW reset	Last executed reset type
S/N YYMM0C0xxxxx	Xxxxx: counted number of instrument for YYMM

# 3.7.1 Factory setup

TPOptions-FactorySettings Delivery State	<ul> <li>Select "Factory setup" in the Testprogram- Options menu</li> </ul>
SerialNumber	Confirm it with "OK"
	<ul> <li>"TPOptions-FactorySettings" appears</li> </ul>
Esc Up/Down OK	

Explanation of the menu items:

Menu item	Explanation
Delivery State TPOptions-FactorySettings D D Delivery State S Execute Delivery State? This will delete all user data! Cancel OK	Touching the 'OK' key causes all instrument settings that have been changed by the customer to be reset to the default values (factory settings). All measurement data are deleted.
SerialNumber	A window opens, in which the serial number of the photometer can be entered / changed.
Enter S/N of Instrument:	
0906000005	
Push ▲ or ▼ to select a value. Push ▶ to move to next space.	
<	

# 3.7.2 Update LP

Wechseldatenträger (F:)         Datei       Bearbeten Ansicht Eavoriten Extras 2         Zurück       Image: Southen For the Southen For	<ul> <li>If it necessary to update the loader program, copies the "LP_EF.blk" file from PC to the Module.</li> <li>Plug in the module in the meter</li> </ul>
Testprogram-OptionsHW-VersionUITP V031051Factory setupLP V000010RemoteHW resetUpdate LPS/N 0906 C000005EscUp/DownOK	<ul> <li>Select Update LP in the "Testprogram- Options" menu.</li> </ul>

# 3.8 File Ops

Testprogram-M Digital Analog Module Inspection Options File Ops Esc L	ainmenu Marco Polo Version 0.48 HW Driver V0.29 Prototype HW(0) ISO - IrLED p/Down OK	<ul> <li>Select "File Ops" in the Testprogram- Mainmenu</li> <li>Confirm it with "OK"</li> </ul>	
Testprogram-FileOps. Browse Main de Browse Module Backup Restore Copy Logger		"Testprogram-File Ops" appears	

## Explanation of the menu items:

Menu item	Explanation	
Browse Main	<b>CAUTION</b> – For use by the development department only!	
Browse Module	<b>CAUTION</b> – For use by the development department only!	
Backup	Makes a backup from the 2100Q (is) (see section 3.8.1 Backup)	
Restore	Restores a saved backup from the 2100Q (is) (see section 3.8.2 Restore)	
Copy Logger	Copies the logger file to the USB module (see section 3.8.3 Copy Logger)	

# 3.8.1 Backup

The menu "Backup" offers the possibility to store all measuring data, Operator ID, Sample ID, password and all adjustable data on a USB OTG Adapter (Module #7)

Testprogram-FileOps. Browse Main de Browse Module Backup Restore Copy Logger Esc Up/Down OK	<ul> <li>Plug in a USB OTG Adapter (Module #7)</li> <li>Select "Backup" in the FileOps-Submenu</li> <li>Confirm it with "OK"</li> </ul>
Press Start to backup instrument!	<ul> <li>Press "Start" to backup the instrument!</li> <li>It will take up to 30 sec</li> </ul> Note: Are already backup files on the module, they will be overwritten!
Backup complete 082 files processed.	<ul> <li>Press "Exit" when the backup is complete</li> <li>Note: If "000" files are shown then the copy process was failed.</li> </ul>
Exit Wechseldatenträger (F:) Datei Bearbeiten Ansicht Eavoriten Extras 2 2urück · O · D Suchen Ordner III · Adregse F: Datei- und Ordneraufgaben · U U.T.P.TURB.blk U U.T.P.TURB.blk · U U.T.P.TURB.blk U U.T.P.TURB.blk · U U.S.b.kt Datei- U Ordneraufgaben · O · O · O · O · O · O · O · O · O ·	<ul> <li>Connect the USB OTG Adapter (Module #7) with a PC. On the Module would create the folder "backup".</li> </ul>

## 3.8.2 Restore

Wechseldatenträger (F:) On the USB OTG Adapter (Module #7) \_ 🗆 🔀 Datei Bearbeiten Ansicht Eavoriten Extras ? must be the folder "backup" which would created by carried out the backup routine. 🔇 Zurück 👻 🕥 👻 🏂 🔎 Suchen 😥 Ordner 🛛 🎹 🗸 Adresse 🗢 F:\ 👻 🔁 Wechseln zu Name 🔻 Datei- und Ordneraufgaben 🛛 😵 UI\_TP\_TURB.blk Logger\_LPG439\_MOD\_USB.txt Andere Orte \* screens 🚞 logger ۲ Details 🔁 Ing Wechseldatenträger (F:) Wechseldatenträger inspection datalog Dateisystem: FAT 📄 backup < > Select "Restore" in the FileOps-Submenu Testprogram-FileOps. Browse Main de Confirm it with "OK" Browse Module Backup Restore Copy Logger Up/Down Esc οк  $( \neg )$ Restore Press "Start" to restore the instrument! Press Start to restore instrument! Cancel Start  $(\Box)$ Restore Press "Exit" when the restore is complete The backup is restored, now. **Restore** complete 082 files processed. Note: If "000" files are shown then the copy process was failed. Exit

Note: All current data on the meter will be overwritten when restoring the backup files!

## 3.8.3 Copy Logger

The 'Copy Logger' function copies the meter's event log to the USB modul. The event log contains the instrument history and a record of any error messages.

This function can help service personnel to identify errors more quickly, especially when it is not clear what is wrong or when customers' are unable to provide sufficient information.



## Explanation of the content of the event logs:

Display	Explanation	Example
First line:	Instrument name and serial number	2100Q (is),S/N 09060C000005
Second line:	Software version	Instrument Version:,0.27
Additional lines:	Time and date of the log entry and an index number that provides more information about the entry.	2006-01-12 12:45:43,2, 2006-01-12 12:45:46,4,130,

Explanation of the index numbers of the event logs from the instrument:

Indexnumber	Explanation		
1	Enter comments		
2	Start User Interfac	e	
3	Start Testprogram		
4, xxx	Read Ratio		
	XXX	Explanation	
	[1]	ADC Error	
	[2]	Overrange	
	[3]	Underrange	
	[4]	Exceeds Range Limit	
	[5]	Undercuts Range Limit	
	[6]	Ref Detector Signal to low	
	[7]	Lid open	
	[8]	Lamp error	
	[9]	Low Batterie	
5	HW Reset		
6,xxxx	Low Batterie		
7,xxxx	Temperature too high		
8	RST: Average value		
9	RST: Confidence level too low		
10	Send Data during connecting PC		
11,xxxx	USB Module out of memory		
	XXXX	freespace in Bytes	
12,xxxx	Filesystem error		
	XXXXX	Explanation	
	[1]	Delete Last Reading	
	[2]	Delete Datalog	
	[3]	Read/Seek Error	
	[4]	Store Data	
	[5]	Store Reading Log	
	[6]	Store VerifyCalLog	
	[7]	Compress Reading Log	
	[8]	Compress VerifyCalLog	
	[9]	Store Calibration	
	[10]	Compress Calibration History	

14,хх,ууууууу	Communication Error, Message lost				
	XX	OP Code			
	а	General CommandTxTask			
	b	PrinterCommandTask			
	С	FileSystemCommandTxTask			
	d	UartReceptionTask			
	A0	GET IDENT			
	A1	GET SW VER			
	A2	GET STATUS			
	A3	ENABLE CHARGING			
	A4	SET DATE TIME			
	A5	GET DATE TIME			
	A6	BARCODE READER			
	A7	SEND TEMP			
	A8	BARCODE EVENT			
	A9	GET TEMP			
	AA	READ POWER STATUS			
	AB	SET CHARGING TYPE			
	AC	GO TO SLEEP MODE			
	AD	SET BATT LOAD			
	AE	FORCE CHARG			
	B0	CREATE PAGE			
	B1	DELETE PAGE			
	B2	CLEAR PAGE			
	B3	SEND PAGE			
	B4				
	B5				
B6		DRAW LINE			
	B7	PAINT RECT			
	B8	GET PRINTER STATUS			
	C0	SEND STRING			
	C1	GET BARCODE			
	C2				
	C3	SET EW EILENAME			
	C4	UPLOAD FW			
	C5	F OPEN			
	C6	F CLOSE			
	C7	F GET VERSION			
	C8				
	C9	F ENTER FS			
	CA	F RELEASE FS			
	СВ	F FORMAT			
	CC	F GET FREE SPACE			
	CD	F MK DIR			
	CF	F CH DIR			
	CF	F RM DIR			
	D0	F GET DRIVE			
	D1	F CH DRIVE			
	 D2	F GET CWD			
D3 F_GET_DCWI		F GET DCWD			
		F RENAME			
D5 F MOVE		F MOVE			
	D6	F DELETE			
	D7	F_FILE_LENGTH			

D8	F FIND FIRST
D9	F FIND NEXT
DA	F SET TIME DATE
DB	F GET TIME DATE
DC	
סס	F FLUSH
DE	F WRITE
DE	
EO	
E7	
ED	
E6	
E/	
E8	
E9	F_GET_OEM
EA	F_SET_ATTR
EB	F_GET_ATTR
EC	F_TRUNCATE
FF	OP_OUT_OF_RANGE
ууууууууу	Errorcode
0x0000001	GENERAL_MAIL_BOX_OUT_OF_RANGE
0x0000002	FS_MAIL_BOX_OUT_OF_RANGE
0x0000004	PRINTER_MAIL_BOX_OUT_OF_RANGE
0x0000008	MAIL_BOX_OUT_OF_RANGE
0x0000010	SEM_GENERAL_PACKET_ACK_OUT_OF_RANGE
0x0000020	SEM_FS_PACKET_ACK_OUT_OF_RANGE
0x00000040	SEM_PRINTER_PACKET_ACK_OUT_OF_RANGE
0x0000080	SEM_RESPONSE_DATA_OUT_OF_RANGE
0x00000100	UART_TX_OUT_OF_RANGE
0x00000200	UART_TX_NOT_OWNED
0x00000400	UART_GET_STRING_ERROR
0x0000800	UART_TX_ERROR
0x00001000	GENERAL_COMMAND_Q_FULL
0x00002000	FS_COMMAND_Q_FULL
0x00004000	PRINTER_COMMAND_Q_FULL
0x00008000	SEM_PRINTER_PKT_OUT_OF_RANGE
0x00010000	GENERAL_COMMAND_Q_NOT_CREATED
0x00020000	FS_COMMAND_Q_NOT CREATED
0x00040000	PRINTER_COMMAND, Q NOT CREATED
0x00100000	SEM FS MAIN OUT OF RANGE
0x00200000	FS NO MESG BLOCKS
0x00400000	FS COMMAND ACK TIMEOUT
0x00800000	FS COMMAND NO Q SLOT
0x01000000	GM SEM ERROR
0x02000000	GM MAILBOX ERROR
0x04000000	GM MAILBOX TIMEOUT ERROR
0x08000000	GM_QUEUE_ERROR
0x10000000	Q OUT OF RANGE CODE
0x2000000	
072000000	
0v1000000	
0x40000000	NO_MODULE_COM

15	Language	
	Error no.	Explanation
	[1]	Selecting failed (write to language flash block)
	[2]	Updating from Module failed

## Explanation of the index numbers of the event logs from the modul:

Indexnumber	Explanation			
101	Enter comments			
102	Reset			
103,xxxx	Communication Erro	or, message lost		
	XX	OP Code		
	0xA5	GET_DATI	E_TIME	
	0xA8	BARCODE	_EVENT	
	0xA9	GET_TEM	P	
	0xAA	GET_POW	/ER_STATUS	
104,x,yyyy	Communication Erro	or, low laye	r	
	X			
	1	UART rese		
		уууу	Explanation	
		0x08	Arbitration lost detected	
		0x10	Overrun error	
		0x20	Framing error	
		0x40	Parity error	
		0x	undefined errors	
	2	Packet cor	rupt	
		уууу	Explanation	
		invOC	Invalid opcode	
			invalid opcode length	
		invQ	invalid queue	
		invC3	invalid checksum	
	2	INVPACKL Recourse of		
	0	Resource	Explanation	
		gotES	act filesystem resource failed	
		geirs	put filesystem resource failed	
		putF3	act general resource failed	
		putGen	put general resource failed	
		getBC	get barcode resource failed	
			put barcode resource failed	
		getPrnt	get printer resource failed	
		putPrnt	put printer resource failed	
	4	Message e		
		vvvv	Explanation	
		errFS	filesystem message error	
		timeoutFS	filesystem message timeout	
		aen	general message error	
		bc	barcode message error	
		prnt	printer message error	

105,xxxx	Batterie Detection		
	XXXX	Explanation	
	1;V	Threshold uncertainty (BattChargeVoltage)	
	2;V	Deep Discharged (BattLoadVoltage)	
106,xxxx	Batterie Charging		
	XXXX	Explanation	
	1;h	Charge timeout (ChargeTime)	
	2;c	Overtemperature (Temperature)	
	3;V	Overvoltage (BattChargeVoltage)	
107,xxxx	Memory		
	XXXX	Explanation	
	1;	Flash CRC error (MemoryName)	
	2;	Filesystem CRC error (FileName)	
	3;	Filesystem access error (FileName)	
	4; -	Filesystem format	

# 4 Repairs

# 4.1 Lamp removing (only 2100Q)







4.2 Lamp installing (only 2100Q)



1. Loosen the four screws from the lamp cover

2. Plug out the wires from the lamp with pressing the noses.

3. Remove the lamp, now.

1. Plug in the Lamp



2. Note: Don't squash the wires

3. Replace the lamp cover

# 4.3 Opening the Meter



### Only 2100Q:

1. Remove the Lamp (see section 4.1 Lamp removing (only 2100Q))

## For 2100Q and 2100Q is

- 2. Remove the battery cover.
- 3. Remove the batteries, if they are installed.



4. Loosen the two screws (1) in the battery compartment



5. Remove the module on the left side of the metere: Pull outside the noses, and pull down the module



- 6. Lift the right side from the large rubber foot7. Loosen the three screws (2)

# 4.4 Main board with Display

8. Lift the housing top (3) of the photometer.

Note: Before replace the housing check that the seal is intact.

Return the turbidimeter to its original state by carrying out steps 1 to 8 in reverse order.



1. Open the turbidimeter (see section 4.3 Opening the Meter)

Note: By close the turbidimeter check that the ESD shield contacts the display



2. Fold the Cap of the ESD shield out.

Note: By fold the shield back, check that both conductive EMI Gaskets (7) are in place and contacts the ESD shield!



3. Plug out the four detector wires (6) from the optical bench.

 $\rightarrow$ To determine the wires at 90° and at 180° see the picture at section 4.6 Optical Bench

**Note:** By install a new main board (5) it requires definitely more forces to plug in the detector wires (6).Use a pliers to plug in!

4. Disconnect the connector board (4) from the main board (5).

**Note:** It's a zero force socket in use for the connection. At first pull the clip from the zero force socket, then pull the connector from connector board.

5. Remove the main board (5) with display



**Note:** By install the main board (5) both battery contacts (8) should be have enough springiness (min: 1.5 mm distance)!









## Only 2100Q is:

Disconnect the LED:

6. Press the noise, and Pull the LED - wire

**Note:** By install the main board (5) the LED wires (9) should be have there place left from the optical bench!

For 2100Q and 2100Q is 7. Disconnect the display.

**Note:** It's a zero force socket in use for the connection. At first pull the clip from the zero force socket, then pull the display - connector.

8. Now, you can lift the display from the main board

Return the turbidimeter to its original state by carrying out steps 1 to 8 in reverse order.

# 4.5 Battery contacts







- 1. Open the turbidimeter (see section 4.3 Opening the Meter.
- 2. Remove the main board with display (see section 4.4 Main board with Display)
- 3. Pull the battery contact in the battery compartment.
- 4. Turn the housing
- 5. Lift the battery contact out of the housing

Note: While inserts the contact press it outside

# 4.6 Optical Bench



- 1. Open the turbidimeter (see section 4.3 Opening the Meter.
- 2. Remove the main board with display (see section 4.4 Main board with Display)
- 3. Remove the Optical Bench (10)
- 4. Gently release the 4 latches (11)



*Note:* By replacing the top *don't squash the wires* 

Return the turbidimeter to its original state by carrying out steps 1 to 5 in reverse order.



# 4.7 Location of component in beam path



**Cleaning the components:** 

<u>Note:</u> Cleaning with ethanol, alcohol, or similarities, <u>only</u> the light filter (13)(only 2100Q) and the NG filter from the 180° detector(14)!

<u>Method 1: Cleaning with air</u>: Settled dust can be blown off with a rubber bellows or an oil-free air gun or ionization gun.

<u>Method 2: Cotton swabs</u>: Dust particles can be carefully removed from small parts with a cotton swab if cleaning with air does not succeed

# **5** Inspection

# 5.1 General

After a component has been replaced, the service inspection must always be carried out (see section 5.5 Service Inspection (after repair))

Otherwise, in case of cleaning the components only, the calibration with StablCal Full Range Mode in the User Interface is sufficient (see section 5.4 Calibration).

*Note*: For more information about StablCal follow the instruction manual "STABLCAL Stabilized Formazin Turbidity Standards For Use With Any Turbidimeter" **DOC022.98.00646** 

# 5.2 Inspection procedure

What?	How?	How?
Check the housing for damage and/or soiling.	Visual check	Visual check
Clean the components of the optical bench:	See sections4.6 Optical Benchand4.7 Location of component in beam path	See sections and
Calibration	See sections 5.3 Apply silicone oil to a sample cell and 5.4 Calibration	See sections and

# 5.3 Apply silicone oil to a sample cell

## 5.3.1 General

Sample cells and caps must be extremely clean and free from significant scratches. Apply a thin coating of silicone oil on the outside of the sample cells to mask minor imperfections and scratches that may contribute to light scattering.

*Note:* Use only the provided silicone oil. This silicone oil has the same refractive index as the sample cell glass.

## 5.3.2 Aids

Order no.	Description
4707600	Oiling Cloth
126936	Silicone Oil

## 5.3.3 Description



To coat the cell with a thin layer of oil apply a small bead of silicone oil from the top to the bottom of the cell.



Use the provided oiling cloth to spread the oil uniformly. Wipe off the excess so that only a thin coat of oil is left. The sample cell should be almost dry with little or no visible oil.

*Note:* Store the oiling cloth in a plastic storage bag to keep the cloth clean.

# 5.4 Calibration

**Note:** At http://app.hach.com/coaweb/customer\_coa\_request.asp are the "Certificate of Analysis" of the StablCal vials downloadable.

### 5.4.1 Aids

Order no.	Description
LZV803 or 1938004 or 4x LZM195	Power supply or 4 AA Alkaline batteries
2659405	StablCal Set 0.1,20,100,800 NTU sealed vials
2961701	10 NTU Verification Standard

# 5.4.2 Description



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✓       Select Calibration Curve         ○       StablCal@ RapidCal (0-40 NTU)         ●       StablCal@ (0-1000 NTU)         ○       Formazin RapidCal (0-40 NTU)         ○       Formazin (0-1000 NTU)         ○       Formazin (0-1000 NTU)         ○       Degrees         ○       SDVB (0-1000 mg/L)         ✓       Cancel         ◆       OK	6 - 7 -	Chose <b>StableCal®(0-1000 NTU)</b> Push <b>OK</b>
NTU	8 -	Follow the instructions on the display.
		Note: Gently invert each standard before inserting.
20 NTU 100 NTU 800 NTU Insert standard, close lid, and push Read to start calibration.	9 -	Insert the the 20 NTU StablCal Standard and close the lid.
Cal: StabilCal®          Cal: StabilCal®         Stabilizing         NTU         20 NTU         100 NTU         800 NTU	10 -	Push <b>Read</b> . The display shows Stabilizing and then displays the result.
Cal: StablCal Cal: StablCal Cal: StablCal NTU NTU NTU 20 NTU 100 NTU 800 NTU Read next standard, or push Done. Pood	11 -	Repeat Step 9 and 10 with the 100 NTU and 800 NTU StablCal Standard. <b>Note:</b> <i>Gently invert each standard before inserting.</i>
Cal: StablCal⊕ Cal: StablCal⊕ Cal: StablCal⊕ NTU 20 NTU 100 NTU 800 NTU Press Done to review and save results. Cancel Done	12 -	Push <b>Done</b> to review the calibration details.

🗹 🛛 Calil	bration Detai	5
2009-09-22	07:43:51	l
Cal Curve: Sta	ablCal®	
Standard 1:	20 NTU	19.8
Standard 2:	100 NTU	99.9
Standard 3:	800 NTU	800
🛉 VOLDEMO	RT	
Exit		Store
及	Verify Cal	
	-	NTU
10.0 NTU		
Insert ver	ification star	ndard,
close lie	d and push R	ead.
Cancel	Options	Read
🛃 Veri	fy Cal: Passe	d
🖟 Veri	fy Cal: Passe	d NTU
æ veri 8	fy Cal: Passe	d NTU
æ Veri 8	fy Cal: Passe	d NTU
Veri     Image: Calibration Veri	fy Cal: Passe 9.9 erification Pa	d NTU ssed.
↓     Veri       合     ↓       Calibration Veri     ↓       9.00 <	fy Cal: Passe	d NTU ssed. 07:46:34
☑     Veri       ☑     ☑       ☑     ☑       Calibration Veri     ☑       9.00     <	fy Cal: Passe 9.9 erification Pa > 11.0 in limits.	d NTU ssed. 07:46:34 2009-09-22
₩   Veri     ⊡      Calibration Vo     9.00     <      Reading within	fy Cal: Passe 9.9 erification Pa > 11.0 in limits.	d NTU ssed. 07:46:34 2009-09-22 Done
₩     Veri       ⊡     ✓       Calibration Vo     ✓       9.00     <+	fy Cal: Passe 9.9.9 erification Pa > 11.0 in limits. Turbidity	d NTU ssed. 07:46:34 2009-09-22 Done
Veri     Veri     Calibration Veri     O     Soon Reading within     ✓ OK     A	fy Cal: Passe 9.9 erification Pa > 11.0 in limits. Turbidity	d NTU ssed. 07:46:34 2009-09-22 Done Done NTU
★   Veri     ⊡   ✓     Calibration Vo     9.00     <+	fy Cal: Passe 9.9 erification Pa > 11.0 in limits. Turbidity	d NTU ssed. 07:46:34 2009-09-22 Done Done NTU
★   Veri     ⊡   ✓     Calibration Vo     9.00     <+-	fy Cal: Passe 9.9 erification Pa > 11.0 in limits. Turbidity	d NTU ssed. 07:46:34 2009-09-22 Done Done
▶   Veri     □   □     Calibration Veri     9.00     <+-	fy Cal: Passe 9.9 erification Pa > 11.0 in limits. Turbidity	d NTU ssed. 07:46:34 2009-09-22 Done Done NTU
⊥   Veri     ⊡   ✓     Calibration Vo     9.00     <+-	fy Cal: Passe 9.9 erification Pa > 11.0 in limits. Turbidity	d NTU ssed. 07:46:34 2009-09-22 Done Done NTU
▶   Veri     ⊡   □     Calibration Veri     9.00     G     Reading within	fy Cal: Passe 9.9 erification Pa > 11.0 in limits. Turbidity	d NTU ssed. 07:46:34 2009-09-22 Done Done NTU NTU

- 13 Push Store to save the results.
- 14 Upon a successful calibration, the turbidimeter automatically turns into the Verify Cal mode.

- 15 Insert the 10.0 NTU verification standard and close the lid.
- 16 Push Read. The display shows "Stabilizing..."

- 17 The display shows the result and tolerance range. It should be written in the Service Inspection Protocol!
- 18 Push Done
- 19 Insert the StablCal < 0.1 NTU standart
- 20 Push Read21 The display shows the result.
  - It should be written in the Service Inspection Protocol!

# 5.5 Service Inspection (after repair)

After a component has been replaced, this service inspection must always be carried out.

Update the instrument software, if it necessary (see section 3.1.2 Instrument update).

**Note:** At http://app.hach.com/coaweb/customer\_coa\_request.asp are the "Certificate of Analysis" of the StablCal vials downloadable.

5.5.1 Aids

Order no.	Description
1938004 or 4x LZM195	4 AA Alkaline batteries
LZV813	USB OTG Adapter (Module #7)
2659405	StablCal Set 0.1,20,100,800 NTU sealed vials
2961701	10 NTU Verification Standard
2971401	1 NTU Gelex vial

## 5.5.2 Description

The following description explains the tests which have to be done during the Service Inspection of LPG439 devices. The Service Inspection is split in two parts: Hardware Check and Adjust-Calibration.

#### Hardware Check tests:

These tests will check all general hardware parts. Each test is described with ID (header to identify the test), typical value (verification parameter) and description how the test software perform the test.



	restprogram manniena	<b>,</b>

Testprogram-Mainmenu					
Digital		Marca Dala			
Analog		Versi	to Polo ion 0.36 iver VO 25		
Module					
Inspection		Potaboard			
Options		Betaboard			
File Ops		EPA - Lamp			
Esc	U	p/Down	ок		

#### Testprogram-Mainmenu

Choose the menu point "Inspection" and confirm this with "OK".

Testprogram-Inspection FI -Chinese Full Inspection HardwareCheck Adjust/Calib. Service Insp. Esc Up/Down OK	Inspection Menu Choose the menu point "Service Insp." and confirm this with "OK". Now, the service inspection routine starts!
Serial Number         Enter S/N of Instrument:         0 9 0 6 0 ⊂ 0 0 0 0 0 5         Push ▲ or ▼ to select a value.         Push OK to save.	<b>Serial Number</b> If it necessary, change the serial number. Confirm the serial number with "OK"
Image: Date & Time         Date [dd.mm.yy]         05       10       09         Use arrow keys         ●       OK	Date Corrects the date (format dd.mm.yy), if it necessary, and confirms with "OK". "OK" is available when the courser is by "yy"
© Date & Time Time [hh:mm] 08 : 17 Use arrow keys	<b>Time</b> Corrects the time (format 24h hh:mm), if necessary. And confirm with " <b>OK</b> "

Lid Detection Test			
Please open lid and then close lid again.			
<b>Description</b> : Cover-LID will be tested by detecting the magnet onto Hall- Sensor at mainboard. Two different detection states are possible: 'closed' or 'open'			
Keyboard Test			
Please press all keys once a time.			
<b>Description:</b> keys will be tested by the operator. Each key has to be pressed once.			
Display Contrast Test (Typical-Value: 65)			
Please press the up/down button, if the contrast is change. It has to be changeable.			
Please select a good contrast and then press "YES".			
<b>Description:</b> LCD-Display contrast regulation will be checked by the operator. Operator adjusts best contrast by using the Up/Down pushbutton.			
Display Backlight Test (Typical-Value: 8)			
Please press the up/down button, if the backlight is change. It has to be changeable.			
Please select a good backlight illumination and then press			
"YES".			
<b>Description:</b> I CD-Backlight will be checked by the operator. Operator			

HardwareCheck     Sound Test	Sound Test
Sound Test	If you heard 2x loud and 2x quite beeps, please press button <b>YES</b> .
	If you heard no beeps please press NO.
2 x loud, 2 x quite Beep? Press 'YES'/'NO'. No Yes	<b>Description:</b> Speaker will be checked by the operator. Operator has to listen to the Beep-Signal from instrument with two different loudness (volume 100% and volume 40%) values.
HardwareCheck Standby Mode Test	Standby Mode Test
,	If the backlight of the device was for 1 s dark, please press button <b>YES</b> .
	If the backlight was not switched off for 1 s, please press NO.
Device dark for 1s? Press 'YES'/'NO'. No Yes	<b>Description:</b> StandBy-mode of instrument will be checked by operator. Operator has to check if backlight is switched 'OFF' for 1 second. This Stand- by-Mode is used to save power consumption.
	Automatically Tost
HardwareCheck	Automatically rest
ADC16 Filter Test	Alarm-Test.
9.35	These tests will checked automatically and only if there is a failure the inspection will stopped and an error message will be show in the display.
Press 'Skin' or 'Abort'.	Descriptions:
Abort Skip	<b>RAM:</b> RAM will be tested by executing write/read test on several addresses at SRAM on mainboard. Checksum will be calculated.
	<i>Flash:</i> Flash will be tested by executing write/read test on several addresses at Flash-IC on mainboard. Checksum will be calculated.
	<i>ModulConnect:</i> Connection to module port will be tested by sending an identification command to module via serial interface. Used port is P8 at mainboard connected to module board with contact board (XMF802).
	Temperature_C:(Typical-Value 23)Temperature sensor on mainboard will be tested by reading the voltage setby NTC and calculate the temperature.
	BattPowerNoLoad_V:       (Typical-Value 6)         Battery power supply will be tested by reading voltage at battery input port on mainboard ( P6/P7).         Remark: Take care that battery contacts will establish reliable connection to mainboard.
	BattPowerLocalLoad_V:       (Typical-Value 0.16)         Battery power supply will be tested by reading voltage at battery input port on mainboard (P6/P7). The battery port will be loaded with 600mA current by the local load resistor placed of the mainboard.         Remark: Take care that battery contacts will establish reliable connection to mainboard.
	<b>BattPowerModulLoad_V:</b> (Typical-Value 0.13) Battery power supply will be tested by reading voltage at battery input port on mainboard (P6/P7). The mainboard sends command via serial port to

module to load battery. The battery port will be loaded with 300mA current by the external load resistor placed at the module board via port (P6) to module board.

**Remark:** Take care that battery contacts will establish reliable connection to mainboard. Take care that contact board is connected to LZV813 and mainboard

**ExternalPower\_V:** (Typical-Value 9) External power supply will be tested by reading the voltage at external power port connected to LZV813 (P8).

AnalogPowerOffPos\_V: (Typical-Value 0) Analog power supply (5V DC/DC regulator) will be tested by reading the voltage at DC/DC-Regulator output. -> Power 'OFF' Value

AnalogPowerOffNeg\_V: (Typical-Value 0) Analog power supply (-0.7V linear regulator) will be tested by reading the voltage at linear regulator output. ->Power 'OFF' Value

AnalogPowerOnPos\_V: (Typical-Value 5) Analog power supply (5V DC/DC regulator) will be tested by reading the voltage at DC/DC-Regulator output. ->Power 'ON' Value

AnalogPowerOnNeg\_V: (Typical-Value -0.65) Analog power supply (-0.7V linear regulator) will be tested by reading the voltage at linear regulator output. ->Power 'ON' Value

LampOff180Deg\_V: (Typical-Value 0) 180 degree detector value will be tested by reading the output voltage of preamplifier. ->Lamp 'OFF' value is tested for checking if no straylight is occurred.

LampOff90DegPoti0\_V: (Typical-Value 0) 90 degree detector value will be tested by reading the output voltage of preamplifier. ->Lamp 'OFF' value is tested for checking if no straylight is occurred.

LampOn180Deg\_V: (Typical-Value 2.45) 180 degree detector value will be tested by setting a lamp beam to detector and reading the output voltage of preamplifier. -> Lamp 'ON' value

LampOn90DegPoti0\_V: (Typical-Value 0.13) 90 degree detector value will be tested by setting a straylight lamp beam to detector and reading the output voltage of preamplifier. -> Lamp 'ON' value with maximum gain (Potentiometer is set to '0').

LampOn90DegFilterPoti0\_V: (Typical-Value 1.3) 90 degree detector value for very low signal will be tested by setting a lamp beam to detector and reading the output voltage of active filter amplifier (10 times higher than the output voltage of preamplifier). -> Lamp 'ON' value with maximum gain (Potentiometer is set to '0').

LampOn90DegPoti99\_V: (Typical-Value 0.001) 90 degree detector value will be tested by setting a lamp beam to detector and reading the output voltage of preamplifier. -> Lamp 'ON' value with minimum gain (Potentiometer is set to '99').

LampOnOffDiff\_V: (Typical-Value 2.6) Lamp will be tested by calculated difference value between LampOn-Value and LampOFF-Value. Channel 180 degree has 1<sup>st</sup> rank. Channel 90 degree has 2<sup>nd</sup> rank. The calculated difference value shall identify that Lamp/IrLED has been switched ON/OFF.

 180DegOnOffDiff\_V:
 (Typical-Value 2.6)

 180 degree detector will be tested by calculated difference value between

 LampOn-Value and LampOFF-Value. The calculated difference value shall

 identify that 180 degree detector has been plugged to the mainboard.

 90DegOnOffDiff\_V:
 (Typical-Value 0.13)

 90 degree detector will be tested by calculated difference value between LampOn-Value and LampOFF-Value. The calculated difference value shall identify that 90 degree detector has been plugged to the mainboard.

90DegPoti0Poti99Diff\_V: (Typical-Value 0.13) Calculated difference value 90 degree-detector for minimum gain (potentiometer set to 99) and maximum gain (potentiometer set to 0). The calculated difference value shall identify that the electronic potentiometer for 90 degree detector was able to set to minimum and maximum.

**90DegFilterVoltQuot:** (Typical-Value 10) **Calculated** quotient between **90 degree-preamplifier** value and **90 degree active filter amplifier** value. The quotient value shall identify that the 2<sup>nd</sup>stage active filter amplifier for 90 degree detector has correct gain.

#### RtcTimer:

RTC timer at mainboard has been set in the beginning of Hardware-Check. Now it will be checked if the timer is showing an ongoing time step. Check is with the following Date/Time: '02-06-2009 11:30:00' plus the process time of Hardware-Check. (at least < 1 second)

#### RtcAlarm:

RTC alarm timer at mainboard is been set to current time plus 2 seconds. It will be checked if the alarm interrupt has been occurred after 2 seconds.

#### Adjust-Calibration tests:

These tests will adjust and calibrate the analog system (beam path, detector, preamplifier, analog digital converter...) of the LPG439 instrument. . Each test is described with ID (header to identify the test), typical value (verification parameter) and description how the test software perform the test.

Adjust Sensor System (EPA)	
Start Adjust & Calibration	
	Adjust Sensor System (EPA) /(ISO)
	Press "Start" to continues with the Adjust & Calibration
All adjust data will be removed	louine
and set to default.	
Abort Start	
800 NTU StablCal vial	
Adjust Sensor System (EPA)	
StablCal: '800' NTU	Adjust Sensor System (EPA) /(ISO)
	Please move the vial '800 NTU' and then insert the vial '800 NTU' in the right direction and close the lid.
Please insert StablCal -> '800' NTU	
Close Lid!	By closing the lid, the Adjust starts automatically.
Abort OK	
diust Concor System (EDA)	Adjust Sensor System (EPA) /(ISO)
Stabilizing	Please wait, don't open the lid!
	Descriptions:
	800NtuAdjPotiL090Deg_V (Typical-Value 2.5)
Please wait! Executing Adjust	Potentiometer adjustment for 90 degree preamplifier gain (level 0): Potentiometer will be set step by step to higher gain until the measured value at 90 degree preamplifier shows the required value> Adjusted voltage value for Level 0. / Adjust vial 800NTU StablCal
Abort	<b>800NtuAdjPotiL0</b> (Typical-Value 60) Potentiometer adjustment for 90 degree preamplifier gain (level 0): -> Adjusted potentiometer value for Level 0. (099)
	800NtuDarkL0180Deg_mV (Typical-Value 0.0) Dark reading for 180 degree detector. Dark reading value is been measured with Lamp switched 'OFF' and includes straylight of beam path; electrical

noise of detector and electrical offset of preamplifier. The dark value will be stored as part of calibration values.

#### 800NtuDarkL090Deg\_mV

(Typical-Value 0.0)

Dark reading for 90 degree detector, gain setting for Level 0. Dark reading value is been measured with Lamp switched 'OFF' and includes straylight of beam path; electrical noise of detector and electrical offset of preamplifier. The dark value will be stored as part of calibration values.

800NtuCal180Deg\_V (Typical-Value 0.240) Reading for 800 NTU test vial at 180 degree detector. Represents the light beam intensity at 180 degree detector for high turbidity values. Remark: This value is not adjusted and will be influenced by components like Lamp/IrLED; blue filter; neutral filter, detector

sensitivity and the beam path in general.

**800NtuCal90Deg\_V** (Typical-Value 2.5) Reading for 800 NTU test vial at 90 degree detector preamplifier. Represents the light beam intensity at 90 degree detector for high turbidity values. This value is been adjusted with potentiometer gain.

**Remark:** This value will be influenced by components like Lamp/IrLED, blue filter, detector sensitivity and the beam path in general.

#### 800NtuCalRatio

(Typical-Value 450 (Lamp)) (Typical-Value 275 (IR-LED))

**Calculated** ratio of 180 degree detector value and 90 degree detector value for 800 NTU test vial. Represents the calculated ratio of light beam intensity at 90 degree detector and 180 degree detector.

**Remark:** This value will be influenced by components like Lamp/IrLED, blue filter, neutral filter, detector sensitivity and the beam path in general.

800NtuCalTurb\_NTU (Typical-Value 800) Calculated turbidity of current ratio reading. Turbidity is calculated using the default coefficients and can be different for each instrument.

800NtuCalTurbMinMaxRange\_NTU (Typical-Value 3) Calculated difference between maximum value and minimum value of 12 single turbidity readings. Represents the stability of 800 NTU StablCal vial and instrument reading.

**Remark:** This parameter is highly influenced by the performance of shaking the StablCal vial.

## 100 NTU StablCal vial

Adjust Sensor System (EPA)		
StablCal: '100' NTU	Adjust Sensor System (EPA) /(ISO	)
	Please move the vial '100 NTU' and NTU' in the right direction and close	d then insert the vial '100 the lid.
Please insert StablCal -> '100' NTU Close Lid!	By closing the lid, the Adjust starts a	utomatically
Abort OK		
Adjust Concor System (EDA)	Adjust Sensor System (EPA) /(ISO	)
Stabilizing	Please wait, don't open the lid!	
	Descriptions:	
Please wait! Executing Adjust Abort	100NtuCal180Deg_V Reading for 100 NTU test vial at 180 degree of beam intensity at 180 degree detector for med Remark: This value is not adjusted components like Lamp/IrLED; blue is sensitivity and the beam path in ger	Typical-Value 1.750 letector. Represents the light dium turbidity values. and will be influenced by filter; neutral filter, detector neral.
	100NtuCal90Deg_V Reading for 100 NTU test vial at 90 degree de the light beam intensity at 90 degree detector <b>Remark:</b> This value will be influence Lamp/IrLED; blue filter, detector ser general.	Typical-Value 0.42 etector preamplifier. Represents for medium turbidity values. ed by components like nsitivity and the beam path in
	100NtuCalRatio Calculated ratio of 180 degree detector value for 100 NTU test vial. Represents calculated 90 degree detector and 180 degree detector. Remark: This value will be influence Lamp/IrLED; blue filter; neutral filter beam path in general.	Typical-Value 10.5 (Lamp) Typical-Value 6.6 (IR-LED) and 90 degree detector value ratio of light beam intensity at ed by components like , detector sensitivity and the
	<b>100NtuCalTurb_NTU</b> <b>Calculated</b> turbidity of current ratio reading. 1 default coefficients and can be different for ea	Typical-Value 100 Furbidity is calculated using the ch instrument.
	100NtuCalTurbMinMaxRange_NTU Calculated difference between maximum valu single turbidity readings. Represents the stabl and instrument reading. Remark: This parameter is highly in shaking the StablCal vial.	Typical-Value 0.26 ue and minimum value of 12 ility of 100 NTU StablCal vial ofluenced by the performance of

#### 20 NTU StablCal vial



correction factor value will be **calculated** with average values of **low gain** (level 0) RATIO values and higher gain (level 1) RATIO values. The correction factor is based to level 0 ratio values. Factor will be stored in hardware adjust file.

**20NtuAdjL1Offset\_V** (Typical-Value 0.0) Factor Adjust (90 degree detector preamplifier) Level 0 to Level 1: Offset is set to Zero (0.000)

**20NtuDarkL190Deg\_mV** (Typical-Value 0.0) Dark reading for 90 degree detector, gain setting for Level 1. Dark reading value is been measured with Lamp switched 'OFF' and includes straylight of beam path; electrical noise of detector and electrical offset of preamplifier. The dark value will be stored as part of calibration values.

**20NtuCal180Deg\_V** (Typical-Value 2.3) Reading for 20 NTU test vial at 180 degree detector. Represents the light beam intensity at 180 degree detector for low turbidity values. **Remark:** This value is not adjusted and will be influenced by components like Lamp/IrLED; blue filter; neutral filter, detector sensitivity and the beam path in general.

**20NtuCal90Deg\_V** (Typical-Value 1.75) Reading for 20 NTU test vial at 90 degree detector preamplifier. Represents the light beam intensity at 90 degree detector for low turbidity values. This value is been adjusted with potentiometer gain. **Remark:** This value will be influenced by components like Lamp/IrLED; blue filter; detector sensitivity and the beam path in general.

#### 20NtuCalRatio

Typical-Value 1.6 (Lamp) / Typical-Value 1.06 (IR-LED)

**Calculated** ratio of 180 degree detector value and 90 degree detector value for 20 NTU test vial. Represents calculated ratio of light beam intensity at 90 degree detector and 180 degree detector.

**Remark:** This value will be influenced by components like Lamp/IrLED; blue filter; neutral filter, detector sensitivity and the beam path in general.

20NtuCalTurb\_NTU

(Typical-Value 20)

**Calculated** turbidity of current ratio reading. Turbidity is calculated using the default coefficients and can be different for each instrument.

**20NtuCalTurbMinMaxRange\_NTU** (Typical-Value 0.15) **Calculated** difference between maximum value and minimum value of 12 single turbidity readings. Represents the stability of 20 NTU StablCal vial and instrument reading.

**Remark**: This parameter is highly influenced by the performance of shaking the StablCal vial.

#### **1 NTU GELEX vial**

Adjust Sensor System (EPA) GELEX: '1' NTU

#### Adjust Sensor System (EPA) /(ISO)

Please insert the Gelex vial '1 NTU' in the right direction and close the lid.

Please insert GELEX -> '1' NTU Close Lid!

ОК

By closing the lid, the Adjust starts automatically

Abort

#### Adjust Sensor System (EPA)

Stabilizing...

Please wait! Executing Adjust...

Abort

## Adjust Sensor System (EPA) /(ISO)

Please wait, don't open the lid!

**Descriptions:** 

#### 1NtuAdjPotiL290Deg\_V

Typical-Value 1.5 Potentiometer adjustment for 90 degree preamplifier gain (level 2): Potentiometer will be set step by step to higher gain until the measured value at 90 degree preamplifier shows the required value. -> Adjusted voltage value for Level 2. / Adjust vial 1 NTU GELEX.

#### 1NtuAdjPotiL2

Typical-Value 1 Potentiometer adjustment for 90 degree preamplifier gain (level 2): -> Adjusted potentiometer value for Level 2. (0...99)

1NtuAdjMinVoltL190Deg\_V Typical-Value 0.135

Reading the threshold voltage (minimum value) for 90 degree detector in Level-1 mode. This adjusted threshold voltage is been stored in instrument hardware adjust file.

Remark: The threshold voltage is needed to select best gain value for the 90 degree detector (automatic mode). If the reading voltage of 90 degree detector (set to Level 1 gain ) is below this threshold voltage then the analog system switch to Level 2 gain and the reading channel is active filter amplifier.

#### Start of Factor-Adjust ( Level 1 to Level 2).

The adjustment is needed for linear consistency during the switch from level 1 to level 2 gain. This adjustment is performed in two stages: linear regression stage and ratio correction stage.

First stage adjust (linear regression) is been executed by performing a two point linear regression measurement (x1,y1 vs. x2,y2). Used channel is 90 degree detector only. 1<sup>st</sup> reading (7 times average reading with high gain) 90 degree preamplifier and 90 degree active filter amplifier (x1,y1). 2 reading (7 times average reading with lower gain) 90 degree preamplifier and 90 degree active filter amplifier (x2,y2). Than calculating the factor and offset by using linear regression formula: Factor = (y1 - y2) / (x1 - x2); Offset =  $(x2^*y1 - x1^*y2)/(y1-y2)$ . Cause of calculating the correction factor only with 90 degree detector values, there is no drift correction yet. So it is needed to perform second stage adjustment...

Second stage adjust (ratio correction) is been executed by performing 7 average readings (each with calculated ratio from 90 degree detector value and 180 degree detector value) for both gain level and calculating the correction factor.

The following IDs represent the value of both detector readings for lower gain (level 1) and high gain (level 2). -> First stage adjust

1NtuAdjL2High90Deg\_V Typical-Value 0.190 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: High value reading for 90 degree detector preamplifier. Reading is been executed by 7 times average read. -> x1

1NtuAdjL2High90DegFilter V Typical-Value 1.88 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: High value reading for 90 degree detector active filter amplifier. Reading is been executed by 7 times average read. -> y1

1NtuAdjL2Low90Deg\_V Typical-Value 0.075 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: Low value reading for 90 degree detector preamplifier. Reading is been executed by 7 times average read. -> x2

1NtuAdjL2Low90DegFilter\_V Typical-Value 0.760 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: Low value reading for 90 degree detector active filter amplifier. Reading is been executed by 7 times average read. -> y2

The following IDs represent the value of both turbidity (ratio) readings for lower gain (level 1) and high gain (level 2). -> Second stage adjust

#### 1NtuAdjL2TurbL1 NTU Typical-Value 1.0 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: Turbidity (Ratio) reading for Level 1. Reading is been executed by 7 times average read.

1NtuAdjL2TurbL2 NTU

Typical-Value 1.0 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: Turbidity (Ratio) reading for Level 2. Reading is been executed by 7 times average read.

#### 1NtuAdjL2TurbFactor

Typical-Value 1.0 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: Turbidity (Ratio) correction factor value will be calculated with the two values of Turbidity reading. This correction factor is needed because of the missing drift correction during 1<sup>st</sup> stage factor adjustment.

#### 1NtuAdiL2Factor

Typical-Value 0.1 Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: Factor value will be calculated with low and high value of 90 degree detector preamplifier and active filter amplifier reading and corrected by the two values of turbidity reading ( turbidity factor ). Level 2 adjust factor will be stored in hardware adjust file.

#### 1NtuAdjL2Offset\_V

Typical-Value

0.000

Factor Adjust (90 degree detector preamplifier and active filter amplifier) Level 1 to Level 2: Offset value will be calculated with low and high value of 90 degree detector preamplifier and active filter amplifier reading. Level 2 adjust offset will be stored in hardware adjust file.

#### -> End of Factor-Adjust (Level 1 to Level 2).

#### 1NtuDarkL290Deg\_mV

Typical-Value 0.0 Dark reading for 90 degree detector, gain setting for Level 2. Dark reading value is been measured with Lamp switched 'OFF' and includes straylight of beam path; electrical noise of detector; electrical offset of preamplifier and electrical offset of active filter amplifier. The dark value will be stored as part of calibration values.

#### 1NtuRead180Deg\_V

Reading for 1 NTU test vial at 180 degree detector. Represents the light beam intensity at 180 degree detector for very low turbidity values. Remark: This value is not adjusted and will be changed by components like Lamp/IrLED; blue filter; neutral filter, detector sensitivity and the beam path in general.

#### 1NtuRead90Deg\_V

Reading for 1 NTU test vial at 90 degree detector active filter amplifier. Represents the light beam intensity at 90 degree detector for very low turbidity values.

Remark: This value is been adjusted with potentiometer gain and will be influenced by components like Lamp/IrLED; blue filter; neutral filter, detector sensitivity and the beam path in general.

#### 1NtuReadRatio

Typical-Value 0.084 (Lamp) / Typical-Value 0.054 (IR-LED)

Calculated ratio of 180 degree detector value and 90 degree detector value for 1 NTU test vial. Represents calculated ratio of light beam intensity at 90 degree detector and 180 degree detector.

> Remark: This value will be influenced by components like Lamp/IrLED; blue filter; neutral filter, detector sensitivity and the beam path in general.

Typical-Value 1.14 1NtuReadTurb\_NTU Calculated turbidity of current ratio reading. Turbidity is calculated using the factory calibrated coefficients and shall be read regarding nominal value. Remark: Keep in mind that GELEX vial shows different turbidity values for different instruments.

1NtuReadTurbMinMaxRange\_NTU Typical-Value 0.003 Calculated difference between maximum value and minimum value of 12 single turbidity readings. Represents the stability of instrument reading.

Typical-Value 1.9

#### Typical-Value 2.9

## < 0.1 NTU StablCal vial / Dilution-Water vial

Adjust Sensor System (EPA) StablCal: 'DI'-Water	Adjust Sensor System (FPA) //IS	<b>(</b> 0)		
	Please insert the vial 'DI water' o the same, in the right direction and	r "StablCal: <0.1 NTU", it's close the lid.		
Please insert StablCal -> 'DI'-Water Close Lid! Abort OK	CAUTION: Don't move the vial!			
Adjust Sensor System (EPA)	Adjust Sensor System (EPA) /(IS	O)		
Stabilizing	Please wait, don't open the lid!			
-	The value for the "StablCal: <0.1 It should be written in the Servic	NTU" is displayed, now. e Inspection Protocol!		
	Descriptions:			
Please wait! Executing Adjust Abort	WaterNtuRead180Deg_V Reading for Dilution Water 'DI' vial at 180 d light beam intensity at 180 degree detector Remark: This value is not adjuste components like Lamp/IrLED; blu sensitivity and the beam path in g	Typical-Value 2.36 legree detector. Represents the for very low turbidity values. ed and will be influenced by re filter; neutral filter, detector general.		
	WaterNtuRead90Deg_V       Typical-Value 0.041         Reading for Dilution Water 'DI' test vial at 90 degree detector active filter         amplifier.       Represents the light beam intensity at 90 degree detector for very low turbidity values.         Remark: This value will be influenced by components like         Lamp/IrLED; blue filter; detector sensitivity and the beam path in general			
	WaterNtuReadRatio (Lamp) / 0.002 (IR-LED) Calculated ratio of 180 degree detector val for Dilution Water 'DI' test vial. Represents intensity at 90 degree detector and 180 deg Remark: This value will be influen Lamp/IrLED; blue filter; neutral filt beam path in general.	Typical-Value 0.002 lue and 90 degree detector value calculated ratio of light beam gree detector. nced by components like ter, detector sensitivity and the		
	WaterNtuReadTurb_NTU Calculated turbidity of current ratio reading factory calibrated coefficients and shall be r Remark: Please note that the 'DI before any reading!	Typical-Value 0.030 Turbidity is calculated using the read regarding nominal value. ' StablCal vial shall not be shaken		
	WaterNtuReadTurbMinMaxRange_NTU Calculated difference between maximum v single turbidity readings. Represents the sta StablCal vial and instrument reading. Remark: Please note that the 'Dl before any reading!	Typical-Value 0.002 value and minimum value of 12 ability of Dilution Water 'DI' ' StablCal vial shall not be shaken		

### 10 NTU StablCal vial

Adjust Sensor System (EPA)						
StablCal: '10' NTU	Adjust Sensor System (EPA) /(ISO)					
	Please move the vial '10 NTU' and then insert the vial NTU' in the right direction and close the lid.	'10				
Please insert StablCal -> '10' NTU Close Lid! Abort OK	By closing the lid, the Adjust starts automatically					
Adjust Sonson System (EDA)	Adjust Sensor System (EPA) /(ISO)					
Aujust Sensor System (EPA)     Stabilizing	Please wait, don't open the lid!					
Stabilizing	The value for the "10 NTU StablCal" is displayed, now. should be written in the Service Inspection Protocol!	lt				
Please wait!	Descriptions:					
Executing Adjust Abort	10NtuRead180Deg_V Typical-Value 2.3 Reading for 10 NTU test vial at 180 degree detector. Represents the light beam intensity at 180 degree detector for low turbidity values. Remark: This value is not adjusted and will be changed by components like Lamp/IrLED; blue filter; neutral filter, detector sensitivity and the beam path in general.	<b>10NtuRead180Deg_V</b> Typical-Value 2.3 Reading for 10 NTU test vial at 180 degree detector. Represents the light beam intensity at 180 degree detector for low turbidity values. <b>Remark:</b> This value is not adjusted and will be changed by components like Lamp/IrLED; blue filter; neutral filter, detector sepsitivity and the beam path in general				
	<b>10NtuRead90Deg_V</b> Typical-Value 0.88 Reading for 10 NTU test vial at 90 degree detector preamplifier. Represent the light beam intensity at 90 degree detector for low turbidity values. <b>Remark:</b> This value will be influenced by components like Lamp/IrLED; blue filter; detector sensitivity and the beam path in general.	nts 1				
	10NtuReadRatio       Typical-Value 0.77 (Lamp) / Typical-Value 0.53 (IR-LED)         Calculated ratio of 180 degree detector value and 90 degree detector value for 10 NTU test vial. Represents calculated ratio of light beam intensity at degree detector and 180 degree detector.         Remark: This value will be influenced by components like Lamp/IrLED; blue filter; neutral filter, detector sensitivity and the beam path in general.	ıe 90				
	<b>10NtuReadTurb_NTU</b> Typical-Value 10 <b>Calculated</b> turbidity of current ratio reading. Turbidity is calculated using t factory calibrated coefficients and shall be read regarding nominal value. <b>Remark:</b> This parameter is highly influenced by the performance shaking the StablCal vial.	he ə of				
	<b>10NtuReadTurbMinMaxRange_NTU</b> Typical-Value 0.448 <b>Calculated</b> difference between maximum value and minimum value of 12 single turbidity readings. Represents the stability of 10 NTU StablCal vial a instrument reading.	and				
	<b>Remark:</b> This parameter is highly influenced by the performanc of shaking the StablCal vial.	e				

#### Adjust Sensor System (EPA)

End Adjust/Calibration

Please remove cuvette!



#### Adjust Sensor System (EPA) /(ISO)

The inspection is finished, please press "OK".

#### Evaluation

Connect the USB OTG Adapter (Module #7) with a PC. On the Module would created a folder "inspection" with the result in a \*.txt file. It can be opening with MS Excel, for example, and it including the both values for the Service Inspection Protocol.

**Note:** Within the filename is the S/N of the checked device. At a second inspection of the same device the file will be replaced.

🛎 Microsoft Excel - Mappe2								×اد
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2 DeviceNumber	0906000006							
3 DateTime	2009-10-13709-45-00							
4 InspectionType	Service							
5 InspectionResult	OK							-
6 LightSourceType	FPA							-
7 Brand	HACH							
8 Certificate								
9 NominalVersion	0.31							
10 TestStation	1							
11 StahlCal	48261							
12 GELEX	2							
13 #TestTyne	VaaTvne	Actual	Nominal	Min	Max	Result	ResultStrir	n
89 1NtuRead180Deg V	GELEX	3.1	29	0.8	4 7	OK	rtooditotiii	19
90 1NtuRead90Deg V	GELEX	1.97	19	1.2	2.8	OK		
91 1NtuReadBatio	GELEX	0.0807	0.084	1.2	2.0			
92 1NtuReadTurb NTU	GELEX	1 152	1 14	0.7	13	ОK		
93 1NtuReadTurbMinMaxRange_NTU	GELEX	0.0063	0.003	0.1	0.022	OK		-
94 WaterNtuRead180Deg V	StahlCal	2 556	2.36		0.011	on		-
95 WaterNtuRead90Deg V	StablCal	0.0606	0.041		n			-
96 WaterNtuReadRatio	StahlCal	0.003	0.002		n			
97 WaterNtuReadTurh NTU	StahlCal	0.0419	0.04	0.02	0 094	0K		
98 WaterNtuReadTurbMinMaxRange_NTU	StablCal	0 0059	0.002		0.001			
99 10NtuRead180Deg V	StablCal	2 454	2.3		ň			
100 10NtuRead90Deg V	StablCal	0.9135	0.88		ň			
101 10NtuReadRatio	StablCal	0.7232	0.77		0			
102 10NtuReadTurh_NTU	StahlCal (	9 853	10.2	9.28	11.2	ОK		
103 10NtuReadTurbMinMaxRange NTU	StablCal	0.0936	0.448		0			
104 [CALIBDATA]								
105 e1	1.021							T
106 e2	1.45							
107 e3	0.274							
108 e4	0.28							
109 a0	15.893601							
110 a1	-2.500733							
111 a2	-4277.0252							
112 a3	4268.6944							
113 #END								
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# 6 Spare parts

# 6.1 Overview and assignment

	LPG439.01.00002 2100Q					
		LPG439.01.00012 2100Q is				
Order no.			Description			
2961701	Х	Х	10 NTU Verification Standard			
2684801	Х	Х	StablCal 20 NTU Standard			
2684901	Х	Х	StablCal 100 NTU Standard			
2660501	Х	Х	StablCal 800 NTU Standard			
2971205	Х	Х	StablCal ampule calibration kit, 2100Q			
2971210	Х	Х	StablCal 100mL calibration kit, 2100Q			
2971200	Х	Х	StablCal 500mL calibration kit, 2100Q			
1938004 or	Y	Y	A AA Alkaling batteries			
4x LZM195	~	^				
4707600	Х	Х	Oiling Cloth			
126936	Х	Х	Silicone Oil			
2434706	Х	Х	1inch sample cell (10ml ) w/cap (Turb) pkg/6			
LZV797	Х	Х	Blank Module			
2971500	Х	Х	Carrying Case, 2100Q, ASSY			
2684701	Х	Х	<0.1 NTU StablCal Ampule			
LZV824	Х	Х	Iodule Cover			
LZV825	Х	Х	Connector Cover, USB+Power Module			
LZV826	Х	Х	Connector Cover, Power Module			
4653900	Х		Lamp assy 2100P			
LZV827	Х	Х	Cap,2100Q,ASSY			
LZV821	Х	Х	Rubber Foot, 2100Q, Set			
LZV822	Х		Lamp Cover, 2100Q, ASSY			
LZV823	Х		Battery Cover, 2100Q, Set			
YAB110	Х		Main Board EPA			
YAB111		Х	Main Board ISO			
LZV828	Х	Х	Display Set			
LZV829	Х		Enclosure Bottom EPA			
LZV830		Х	Enclosure Bottom ISO			
LZV831	Х		Enclosure Top EPA, ASSY			
LZV832		Х	Enclosure Top ISO, ASSY			
LZV833	Х		Optic EPA, ASSY			
LZV834		Х	Optic ISO, ASSY			
LZV835	Х	Х	ESD Shield			
LZV836	Х	Х	Service Kit, 2100Q			
LZV837		Х	LED Lamp 2100Q ISO, ASSY			
2971401	Х	Х	1 NTU Gelex vial			

# 6.2 Pictures











# 7 Test aids and devices

# 7.1 Hardware

## Aids for calibration

Order no.	Description
LZV803 or 1938004 or 4x LZM195	Power supply or 4 AA Alkaline batteries
2659405	StablCal Set 0.1,20,100,800 NTU sealed vials
2961701	10 NTU Verification Standard
4707600	Oiling Cloth
126936	Silicone Oil

Aids for service inspection

Order no.	Description
1938004 or 4x LZM195	4 AA Alkaline batteries
LZV813	USB OTG Adapter (Module #7)
2659405	StablCal Set 0.1,20,100,800 NTU sealed vials
2961701	10 NTU Verification Standard
2971401	1 NTU Gelex vial
4707600	Oiling Cloth
126936	Silicone Oil



Hach Lange GmbH

**Maintenance and Servicing Report** 

Dear customer,

Our certification according to DIN EN ISO 9001:2000 (Hach Lange GmbH) makes sure that all our equipment meets the requirements of these norms during the development, production and customer service. We have fixed within our quality management system that our test resources can be traced back by national standards, there where it is possible. Therefore your Hach Lange calibration certificate, supported by this protocol, provides the necessary documentation and audit trail for the control of your measuring and testing equipment.

Instrument-Name:	2100Q (is)	Instrument-Type: LPG439	Serial-No.:
into a difference i danno.			

### Hardware Check

Keys	ok	Power-Module (optional)	ok
Display	ok	USB-Module (optional)	ok
Lid-Recognition	ok		

### Calibration

StabCal Set	26594-05	Lot No.	Exp. Date:	
Calibration with 20, 7	100, 800 NTU		Result	□ ok

#### Verification

StabCal <0.1 NTU	26847-01 Lot No.	Exp. Date:	
Nominal value	Tolerance	Actual value	Result
<0,1 NTU	-	NTU	□ ok

StabCal 10 NTU	29617-01 I	Lot No.	Exp. Date:	
Nominal value	Tolerance		Actual value	Result
10 NTU	± 9% (9,1 – 10,9 NT	U)	NTU	□ ok

#### The 2100Q (is) is within specification and has passed calibration.

#### Suggested next calibration:

Date : Service Technician:	Signature:
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